

(Boat Rental Operations) – Standard No. XVIII

FORM 10-618 (Rev 9/87)

| | | | |
|---------------------|--|-----------------------|--|
| Concid#: | | Name of Concessioner: | |
| Region: | | Facility/Service: | |
| Year of Evaluation: | | | |

NOTICE TO CONCESSIONER: The elements (X) below were found deficient this date and must be corrected by the date(s) specified below. Failure to make correction(s) within the date(s) specified will result in downgrading the initial rating and may result in an unsatisfactory rating which may affect your

ELEMENTS/CLASSIFICATION

Check (Box) in space provided - applicable elements (APP.)
Check (Box) in space provided - those which are deficient (DEF.)

| Element A. FACILITY EXTERIOR | | | | | | Element F. RENTAL EQUIPMENT | | | |
|---------------------------------|-------------------------------------|--------------------------------------|------|---|--|--|-----------------------------------|------------------------|------|
| | | APP. | DEF. | | | | | APP. | DEF. |
| 1. | Structure Condition (B) | | | | | 18. | Maintenance (A) | | |
| 2. | Grounds (B) | | | | | 19. | Sanitation Equipment (A) | | |
| 3. | Garbage and Trash (B) | | | | | 20. | Other Equipment (A) | | |
| Element B. FACILITY INTERIOR | | | | | | Element G. SAFETY | | | |
| | | APP. | DEF. | | | | | APP. | DEF. |
| 4. | Public Restrooms (A) | | | | | 21. | Safety Equipment (A) | | |
| 5. | Public and Other Areas (B) | | | | | 22. | Vessel Identification (B) | | |
| Element C. OPERATIONAL | | | | | | 23. | Chase Boats (A) | | |
| | | APP. | DEF. | | | Element H. ORIENTATION/INTERPRETATION | | | |
| 6. | Employee Performance (A) | | | | | | | APP. | DEF. |
| 7. | Employee Attitude (A) | | | | | 24. | Visitor Safety Orientation (A) | | |
| 8. | Employee Appearance (A) | | | | | 25. | Interpretation (B) | | |
| 9. | Operating Hours (B) | | | | | Element I. OTHER | | | |
| 10. | Staffing (A) | | | | | | | APP. | DEF. |
| Element D. RATES | | | | | | 26. | Transportation (A) | | |
| | | APP. | DEF. | | | 27. | Storage Lockers (C) | | |
| 11. | Authorized Rates (A) | | | | | 28. | Public Signs (C) | | |
| 12. | Posting of Rates (B) | | | | | 29. | Vending (B) | | |
| 13. | Reservation and Deposit Refunds (B) | | | | | 30. | Beverage Container Guidelines (B) | | |
| Element E. RENTAL SERVICES | | | | | | | | | |
| | | APP. | DEF. | | | | | | |
| 14. | Rental Agreements (B) | | | | | | | | |
| 15. | Order of Rental (A) | | | | | | | | |
| 16. | Rental Registers (B) | | | | | | | | |
| 17. | Authorized Rentals (A) | | | | | | | | |
| ITEM # | EVALUATION OBSERVATION | | | | | | CORRECTED BY (Date) | CORRECTED BY (Date) | |
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| EVALUATION DATE | | # OF OBSERVATIONS BY CLASSIFICATIONS | | | | NUMERIC PERIODIC RATING | NPS EVALUATOR SIGNATURE | CONCESSIONER SIGNATURE | |
| INITIAL | | A | B | C | | Preliminary | | | |
| FOLLOW-UP | | | | | | | | | |
| | | | | | | Final | | | |
| REMARKS : | | | | | | | | | |